

James Wesley McKeand

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Objective

Design, configure and deploy network solutions for small to medium sized businesses. Work with businesses troubleshooting network issues, security concerns, configuring and maintaining VPNs and firewalls. Become the part-time IT staff the small business typically cannot afford on a full time basis.

Education

1987 - 1992

Texas A&M University Bachelor of Science Degree in Industrial Distribution

Certifications

Certified Novell Administrator (CNA) – February 1996 to February 1998

CompTIA A+ Certified Professional for Microsoft and Macintosh platforms – March 1997

Microsoft Certified Professional – August 1997

Microsoft Certified Systems Engineer – July 1998

Intel Certified Integration Specialist (Desktop / Server) – for 1998 thru 2001

CIW Associate – June 2001

CIW Professional (Internetworking) – June 2001

CIW Professional (Server Administrator) – June 2001

CompTIA Server+ Certified Professional – June 2001

CompTIA Linux+ Certified Professional – October 2002

CompTIA Network+ Certified Professional – January 2005

Work Experience

September 2002 to Present – Self Employed / IT Consultant

McKeand Consulting, LLC, Crofton, Maryland and Mexia, Texas

Assisting clients with technology issues. Supporting small business' computer networks by providing technical expertise. Planning for and deploying new hardware and technologies including servers, firewalls, routers, VPNs, antivirus, backup solutions, e-commerce websites and web page development. Additionally, McKeand Consulting acts as a neutral consulting firm for those clients with existing IT vendors to assist in decision making and the review of planned changes to infrastructure.

February 2003 to July 2005 – Individual Mobilization Augmentee (U.S. Army Reserves)

U.S. Army Ordnance Center and Schools, Aberdeen Proving Grounds, Maryland

Officer in Charge (OIC) for the Ordnance Operations Center (OOC). Serves as the primary point of contact with higher headquarters and external agencies for all actions pertaining to the Ordnance Center and Schools (OC&S) to include force protection, mobilization, and training base expansion issues. Responsible for communicating, reviewing and disseminating messages throughout OC&S. Prepares the Commanding General's responses to higher headquarters' taskings, data calls and requests for information. Coordinates with subordinate organizations to ensure suspenses are met. Ensures the security of classified and sensitive information. Ensures security and proper use of all equipment in the OOC. Responsible for the training, leadership and safety of soldiers assigned to the OOC. Exercises overall responsibility for daily operations within the OOC.

June 1997 to September 2002 – Lead Microsoft Engineer / Product Engineer

Alpha Engineering Associates, Inc., Annapolis, Maryland

Designing, configuration and deployment of Microsoft Networking based solutions primarily using Intel building blocks. Manage major projects and supervise Technicians and Junior Microsoft Engineers. Specifying new systems from standard parts, prototyping of new systems. Troubleshooting existing systems. Investigate new technology and implementation thereof into client sites. Act as primary technical liaison to the vendor representatives and clients.

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March 1998 to January 2001 – Maintenance Control Officer

1007th Maintenance Company (GS) U.S. Army Reserves, Hagerstown, Maryland

Responsible for the flow of work and tracking of man-hours in the 4 shop sections in the unit. Responsible for management Headquarters Platoon with an authorized strength of 69 personnel. Additional Duties include Accountable Forms Control Officer, Family Support Liaison Officer, Physical Security Officer and Security Manager, Family Readiness Officer, Terminal Area Security Officer, Classified Document Custodian, COMSEC Custodian, Safety Officer, Food Service Officer, Supply Officer, Monitor to the Command Supply Discipline Review Team.

September 1994 to June 1997 – Computer Services

Maryland Printing & Graphics, Inc., Landover, Maryland

Responsible for management and maintenance of a Novell 3.12 network. Made recommendation for all purchases of computer equipment. Responsible for installation, repair, and upgrading of all computers systems (Macintosh and IBM compatible) in company. Duties included acting as help desk and trouble-shooter, as well as training of employees in use of computer systems. Assisted in electronic pre-press department on an as-needed basis. Involved in the installation and training for a mail presort and addressing system including 9- track tape drives and industrial inkjet printers for a direct mail operation.

Work experience prior to September 1994 available upon request.